

March 15, 2020

Dearest Clients,

At U Lucky Dog Daycare, we are ALWAYS committed to the health and well-being of our clients – both the human and four-legged varieties – and now more so than ever. We take pride in the cleanliness of our facility, and we like to think that everybody is happier after every visit to ULD.

We are meeting the challenge of the response to coronavirus head-on, and we have made some changes designed to maximize resistance to the virus. We need to consider our clients AND our staff, so here's what you should know:

- *To comply with the emphasis on “social distancing,” the ULD Parent Lobby is closed until further notice.*
- *Drop-offs and pick-ups are limited to one person per pet.*
- *We have greatly increased our cleaning and sanitizing schedule on all surfaces and equipment.*
- *Our employees will wear rubber gloves whenever practical.*
- *Employees fully understand that if they believe they are experiencing ANY symptoms, they are to remain at home.*

As soon as we can return to a more “normal” routine, we will let you know.

U Lucky Dog is traditionally one of the happiest, most upbeat places in town, and we want to keep it that way, even as we manage matters of such important and possibly dire consequences. We know that happy employees translate into happy dogs, so we are ensuring that our employees have all the resources they need, plus a little more. We have stocked our employee break room with fun snacks, and we have pledged to make sure that our employees are well-fed and comfortable during their time at work.

Lastly, we are pleased to announce that we will reduce daycare prices by 50%, beginning Tuesday, March 17. The discount will be applied to daycare drop-in, current packages, and new packages. We recognize that finances are almost incidental to the main issues connected with coronavirus, but we are eager to help in any way we can, and maybe a bit of savings will bring a smile to your face in these difficult times. We are not sure when this discount will end, but we will communicate with notice when prices go back to normal.

If you have questions or concerns, please call 720-328-8179 and speak to myself or Abi Mondragon, my partner and General Manager; or you can email me directly at angelique@ulddenver.com. Also you can find regular updates at www.facebook.com/ULuckyDogDenver.

Spread love. Be safe. Stay healthy.

Sincerely,

Angelique Salazar

Owner, U Lucky Dog Daycare
